

WWCC Bookings & Cancellations Policy 2024



PAYMENT FOR RALLIES

When booking onto a Rally, a payment/part payment may be required at the time of booking or at a specified date in advance of the Rally. The amount of payment will depend on the cost of the Rally and any Landowner conditions. A Rally Fee (per weekend) will also be payable. Payment due dates and costs will be clearly stated in the Rally Programme.

BOOKING AGREEMENT FOR RALLIES

Once the Rally Booking has been confirmed by the Rally Marshal, Members automatically agree to accept the following **WWCC Bookings & Cancellations Policy Terms & Conditions:**

DEPOSITS

All deposits for Rallies, Rally Events or other WWCC Functions, as listed in the **Rally Handbook**, **WWCC Facebook Group** or **Website**, are **NON-REFUNDABLE**.

CANCELLATIONS BY THE CENTRE

In the case of a Rally being cancelled by the Centre, all payments, without any fees or deductions, will be refunded.

CANCELLATIONS BY MEMBERS

In the unfortunate event you have to cancel a Rally <u>after</u> you have a confirmed Rally Booking, please notify the **Rally Marshal** as soon as possible.

REFUND REQUESTS

Refund requests should be made by contacting the **WWCC Treasurer** *via* e-mail at: **treasurer@westwalescentre.co.uk** <u>within</u> **14 days of the start of the Rally**, quoting the reason for refund, Booking contact name, Rally number, the exact name on the bank account that the refund is to be paid into, plus the bank account number and sort code of the bank the refund is to be paid into.

REFUND* DEADLINES - TERMS & CONDITIONS

(*Please Note: All cancellations will be subject to an administration charge of £2.00, which will be deducted before issuing any refund. Also, the Centre cannot refund any deposits or up-front costs, especially in the case of holiday/event rallies or monies committed in advance to Landowners/commercial enterprises, etc.).

- Cancelling a Rally before the "Pay by" date a FULL REFUND is due, less any up-front costs.
- Cancelling a Rally after the "Pay by" date a 90% REFUND** is due, less any up-front costs (** in line with the current Caravan & Motorhome Club Refunds Policy.)
- 3. Cancelling a Rally on the start date of the Rally NO REFUND is due.

The above WWCC Bookings & Cancellations Policy may be subject to change without prior notice.

Policy Issued: 19th February 2024